



*"... a fellowship for those with
chronic pain and chronic illness."*

**10TH ANNUAL
2026 WORLD SERVICE CONFERENCE**

SUMMARY REPORT

January 24, 2026

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WELCOME

Submitted by: Halley D.

Service Body: Planning Committee for the WSC

Position: Planning Committee for the WSC Secretary, Interim

Welcome to the 2026 World Service Conference! Thank you to everyone on the Planning Committee for the WSC who helped make today possible and to all the delegates carrying the will of the fellowship.

We are in urgent need of a Secretary and Secretary Apprentice for the Planning Committee for the WSC for the upcoming 2026-2027 WSC planning year. Details of the positions are on the CPA website on the service page, but essentially this person would manage the WSC email, set the agendas for meetings, and take minutes during the Planning Committee for the WSC meetings.

While we managed to get through this year, it was extremely difficult and is not sustainable going forward. If CPA wants to have a WSC in 2027, this committee needs a Secretary to keep us organized. If no one volunteers for this service, we will not be able to approve new literature, store items, or proposals.

Thank you again for all your service here today. Let's get started!

GENERAL ADVISORY COUNCIL (GAC)

Submitted by: Keith B.
Service Body: General Advisory Council (GAC)
Position: GAC Chair

1. Accomplishments This Past Year

- Reconstituted the Unity committee which has nine current members and meets monthly
- Encouraged meetings to have Group Representatives (GRs) who attend the GAC
- Affirmed the current voting and discussion protocols to be used in the GAC, including things like allotted sharing times and who is eligible to vote
- GAC officers (Chair, Co-Chair, and Secretary) were given CPA World Services email addresses
 - GACchair@chronicpainanonymous.org
 - cochairGAC@chronicpainanonymous.org
 - GACsec@chronicpainanonymous.org
- Adopted *Chronic Chronicle* as the CPA World Services newsletter

2. Current Projects

- Ongoing support to help fill key service positions in CPA
- Encouraging all meetings to have a GR who can attend the GAC, especially those without one currently
- Showing and talking with the fellowship regarding why GRs are so important to the healthy functioning of CPA. The GAC makes important decisions for the fellowship, like what to have available on the website or include in the newsletter, approving new service positions and committees, etc.

3. Metrics

- Average of 6.2 GRs present per GAC Meeting, with a range of 4-9 GRs from a potential pool of 61 registered meetings currently registered

4. Verbal Report

My name is Keith, and I am the GAC Chair. This year was my second full year of being the General Advisory Council Chair, and it was an exciting year! We have had a few accomplishments this year thanks to the fellowship.

The GAC voted on and reviewed a few proposals throughout the year. The most recent one was to establish the use of Robert's Rules of Order when a vote is taken during GAC meetings. We also codified officially who is a voting member in the GAC, which is limited to the Group Reps only and the chair in case of a tie.

We were able to reestablish the Unity Committee as well as create a new Newsletter Committee, with Kathy as the chair and *Chronic Chronicle* as the newsletter of CPA World Services. However, Kathy has stepped down, and Dory will be taking over as Newsletter Chair. This committee will begin meeting monthly soon. Check the CPA calendar for the most updated information.

In March of 2025, after four glorious years as the GAC Secretary, Shari stepped down. Thank you so much for your years of service. Soon afterwards we voted in Julie E. as the new GAC Secretary. Michael, our beloved Co-Chair, has also announced his retirement as of this month, January 2026, and will be greatly missed!

The GAC is currently looking for a new Co-Chair and a Secretary Apprentice. Many positions have been vacated and currently need to be filled. If HP moves you, or someone you know, the applications can be found on the CPA website, or you can contact me at GAC@chronicpainanonymous.org. 2025 marked many transitions in the GAC and CPA as a whole.

For this coming year, what the GAC mostly needs is your support. The GAC is the place for all CPA groups and meetings to be heard. It's where ideas blossom into realities and where decisions are made that affect the entire fellowship. If your meeting does not have a GAC Representative, now is the time!

Thank you for allowing me to serve you again this year,
Keith B.

CPA SERVICE BOARD REPORTS

CPA SERVICE BOARD CHAIR REPORT

Submitted by: Irene P.

Service Body: Chronic Pain Anonymous World Services Board (CPASB)

Position: CPASB Chair

1. Accomplishments in Past Year

- Building Connections
 - Started a monthly "Concepts Workshop" for CPASB and GSVO members focusing on the CPA Concepts
 - CPA newsletter included monthly History and Archive articles
 - ChronCon videos were reviewed for legal, fiscal, and Traditional alignment
 - Six members observed a monthly Board meeting
- Business
 - Trademark Office and Arizona Corporate Commission (ACC) was updated with our new name, CPA World Services
 - New Statutory Agent put in place for CPA with the ACC
- Finance
 - Created and implemented new procedures
 - "\$5 for 2025" campaign implemented for Seventh Tradition contributions
 - Began sending thank-you notes for contributions received
- Restructuring
 - Executive Committee changed name to Strategic Planning Committee and is presently on hold
 - Moved Planning Committee for the WSC to the GSVO Publishing Department
 - Moved PI/CPC and Social Media to the GSVO Inquiry Department
 - Created new positions for the Technology Department
 - Virtual Meeting Admin
 - Virtual Events Tech Support

- Workspace Super Administrator
- CPA World Services Personnel Changes
 - GAC Officers
 - Retired:
 - March: Shari R. as Secretary
 - Joined:
 - April: Julie E. as Secretary
 - CPASB Members
 - Retired:
 - June: Stephanie M. as CPASB Trustee/Secretary
 - November: Greer T. as CPASB Trustee/History and Archives Chair
 - May: Jes G. as Trustee Emeritus (in order to move to GSVO)
 - Joined:
 - February: Chris G. as CPASB Trustee
 - October: Melissa W. as CPASB Trustee/Secretary
 - First mid-year vote completed via WSC delegates
 - GSVO Staff
 - Retired:
 - March/April: Alisa E. as Webmaster/Technology Coordinator
 - April: Suzanne W. as Store Manager
 - Joined:
 - January: Steph P. as Meeting Registrar
 - May: Jes G. as Technology Coordinator
 - June: Miranda F. as Store Manager
 - June: Mystie as Webmaster
 - July: Betsy F. as Literature Committee Chair
 - September: Nick C. as Web Design Team Chair

2. Current Projects

- Updating the CPASB mission/vision statement and bylaws
- Establish CPASB procedures for mid-month voting
- Design and implement contracts for GSVO staff
- Support changes to the WSC Charter
- Restructuring of Strategic Planning Committee

- Support redesigning the “Service Structure Flow Chart” to the “CPA World Services Organizational Chart” (Name preferred by fellowship in 2025 poll)

3. Current Board Members:

- Chair: Irene P. - Joined August 2021 (Planning Committee for the WSC Chair/Co-Chair); April 2025 (Chair)
- Secretary: Melissa W. - Joined November 2025
- Treasurer: Janet C. - Joined September 2021 (Finance Committee)
- CPA Trustee 1: Terry M. - Joined July 2021 (Finance Committee)
- CPA Trustee 2: Betsy H. - Joined November 2024 (Finance Committee/CPC)
- CPA Trustee 3: Chris G. - Joined March 2025
- Non-CPA Trustee 2: Jay S. - Joined July 2024
- Trustee Emeritus: Ron W. - Joined February 2017 (CPC); April 2025 (Emeritus)
- Trustee Emeritus: Jes G. - Joined July 2021; April 2025 (Emeritus, on hold until Technology position is filled or September 1, 2026)

4. Verbal Report

Hi, my name is Irene, and I am a grateful member of CPA. I joined the Service Board in 2021 and have been serving as Board Chair since April of 2025. Thank you for the opportunity to serve this fellowship and for the trust you place in me.

I would like to begin by briefly sharing what the CPA Service Board (CPASB) does. The CPA Service Board is responsible for the legal and fiscal health of CPA World Services (CPAWS). This includes supporting Seventh Tradition contributions, budgeting for expenses, approving spending, and maintaining CPA’s nonprofit status. Our work is guided by the Twelve Traditions and Twelve Concepts of Service, which we rely on for decision making, problem solving, and navigating challenges within the Board, the General Service Virtual Office (GSVO), and the General Advisory Council (GAC). The work we do helps protect CPA World Services—today and into the future.

When I reflect on 2025, the word that stands out to me is connection—connection to one another, to our principles, and to the people we serve. While you’ll hear

about many accomplishments today, I want to emphasize that this year has been about how and why we do our work.

One way we supported that was by starting a monthly Service Concepts Workshop. It's been meaningful to see the Service Board members, GSVO members, GAC officers, and XPI officers come together and ground our conversations in the CPA Service Concepts. The board also hosted six members during board meetings throughout the year. During our monthly board meetings, we have had lively discussions about the Tradition and Concept of the month. When we lead with principles, the right actions tend to follow.

We expanded the CPA World Services newsletter to include monthly History and Archives articles, helping us stay connected to our roots. We also reviewed ChronCon videos to ensure alignment with our Traditions, legal responsibilities, and financial stewardship. Much of this work happened quietly, behind the scenes—but it was important.

As CPA World Services grows, change will continue. The Executive Committee was renamed the Strategic Planning Committee and is currently on hold while we thoughtfully assess future needs. As you will hear in other reports, the GSVO has also experienced changes as our structure continues to evolve to meet the fellowship where it is today.

Along the way, we experienced a significant transition in service. I want to express deep gratitude to those who retired from trusted servant roles: Shari R., Alisa E., Suzianna W., Greer T., and Stephanie M. At the same time, new trusted servants stepped forward with willingness, fresh energy, and new perspectives—and you'll hear from some of them later today.

I'd like to take a moment to introduce the trusted servants currently serving on the Service Board. Our newest member is Melissa W., who is our Secretary; our Treasurer, Janet C.; and Trustees include Terry M., Betsy H. and Chris G., all bringing varied perspectives with deep dedication to CPA.

We're also grateful for Jay S., who is our non-CPA member Trustee, and for our Trustees Emeritus, Dr. Ron Woosley, who has served since the board's inception. I would like to thank Jes G. for her commitment as Board Chair and for making the

transition for me seamless. Jes G. was serving as Trustee Emeritus but moved to the GSVO when the need arose. Thank you for supporting the future of CPA. We are grateful to all of you.

Currently, the board has eight open positions—six for CPA members and two for nonmembers. I welcome anyone interested in learning more about service, the Traditions, or the Concepts to get in touch with me or any other board member. We are stronger when we learn together. And of course we are excited to hear from you today as you put forth new names for nominees to the Service Board.

As we look ahead, our work continues. Board projects include updating the CPASB mission and vision statement as well as bylaws, writing GSVO staff contracts, supporting updates to the WSC Charter, and giving input to the redesign of the Service Structure Flow Chart as well as continued support of the GAC.

In closing, when we stay rooted in spiritual principles, remain open to change, and support one another in service, CPA continues to grow—not just structurally but spiritually. Thank you for your willingness to serve; it is truly a privilege to be here with you today.

FINANCE

Submitted by: Janet C.
Service Body: CPASB
Position: Treasurer

1. Accomplishments in Past Year

- Consolidated all funds from two financial institutions to one new financial institution
- Updated all accounting related sites, vendors, and customers with new organizational name: Chronic Pain Anonymous World Services
- GSVO was successful in using a new form to provide the Finance Department with 2026 budget data
- Reduced the cost of moving the CPA Store's inventory a second time by 80%
- Financial oversight for the last quarter of 2024 and the first 3 quarters of 2025 is complete
- Updated the budget format to continue to show the organization's growth and change
- Successful "\$5 for 2025" campaign that was implemented for Seventh Tradition contributions
- Began sending monthly thank-you emails for contributions
- Created charts showing expenses vs. sales for each book CPA World Services has published

2. Current Projects

- Audiobooks will be separate line items in our accounting system
- Adding Google Pay and Apple Pay as payment options on our website for contributions and store orders
- Updating the Finance page on Chronic Pain Anonymous website quarterly
- "Income vs. Expense Charts of CPA Books" placed on website
- Beginning a policy in 2026 to have our prudent reserve reflect 50% of prior year expenses
- Review benefit of use of two payment processors for more efficient accounting purpose

3. Metrics

- 2025 Year End Financial Summary

Cash on Hand:	\$14,227.65
Prudent Reserve:	\$5,000.00
Total Cash:	\$19,227.65

- Income

Books and Literature:	\$3,475.26
Direct Public Support:	\$13,635.04
Other Income:	\$4,822.00
Fees:	\$-2.33
Total Income:	\$21,929.97

- Expense

Accounting/Bookkeeping:	\$ 5,681.73
Operations:	\$ 1,830.13
Website:	\$ 1,908.55
GSVO Stipends:	\$ 4,100.00
Books and Literature:	\$ 7,863.68
CPASB/Finance:	\$ 59.96
GAC:	\$ 29.98
GSVO:	\$ 1,499.57
Other:	\$ 1,064.24
Total Expenses:	\$24,037.84

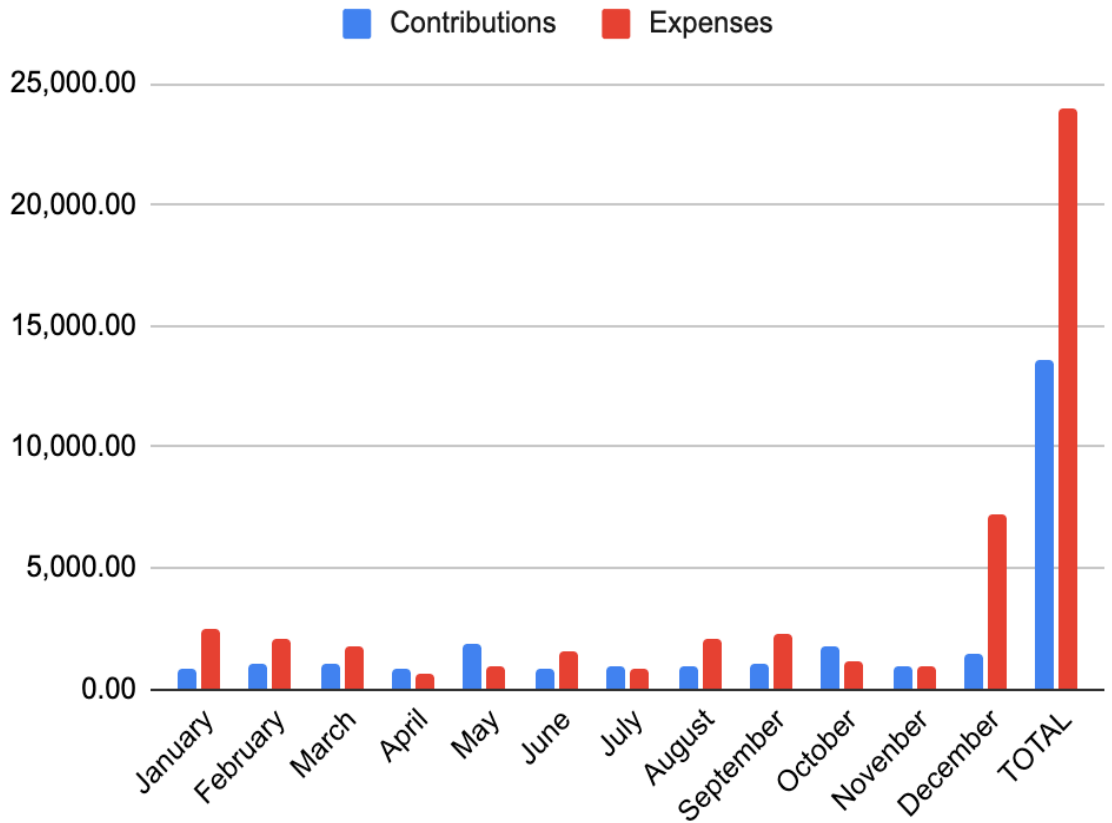
- Total Revenue: \$-2,107.87

\$21,929.97 - \$24,037.84 = \$-2,107.87

(Total Income) - (Total Expenses) = Total Operating Income

- [2025 Statement of Activity](#) (linked to images at end of document)

- 2025 Contributions by Month

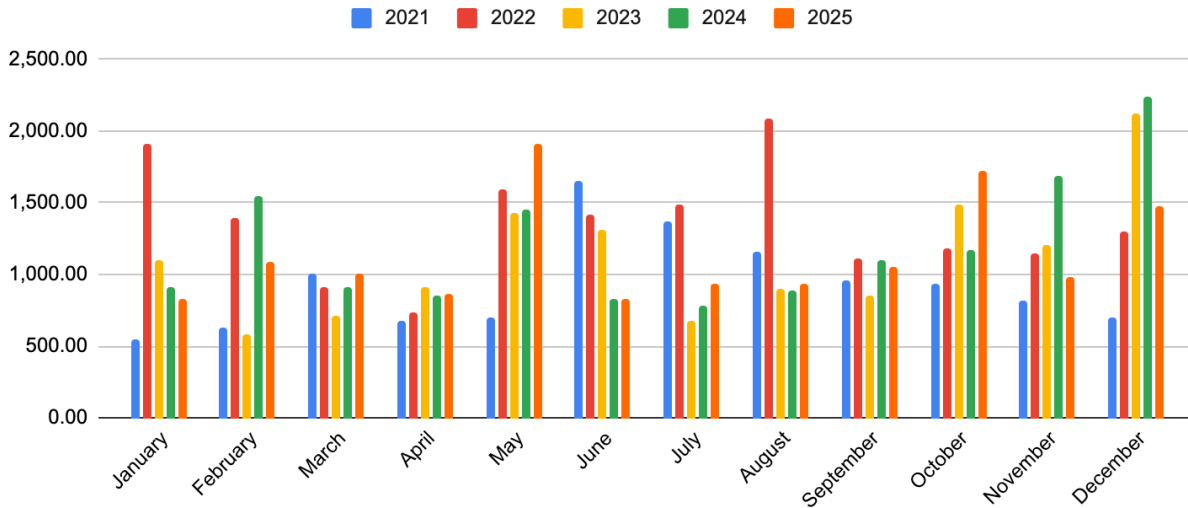


- Contributions by Year, 2021-2025

- 5.05% decrease in contributions for 2025

Totals	
11,146.53	2021
16,249.61	2022
13,287.57	2023
14,360.94	2024
13,635.04	2025

Contributions '21, '22, '23, '24, '25

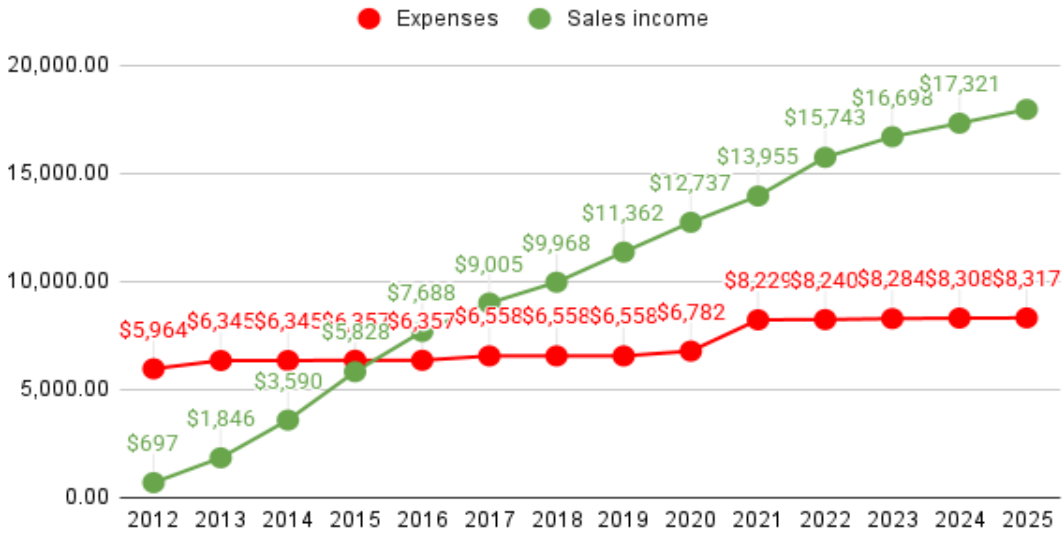


- CPA Books Expenses vs. Income

	Expenses	Income
<i>Stories of Hope</i> (2012)	8,317	17,960
<i>Recipe for Recovery</i> (2015)	10,004	13,070
<i>Our Common Welfare</i> (2021)	13,091	3,068
<i>Peace, Joy, and Comfort</i> (2025)	19,982	2,682

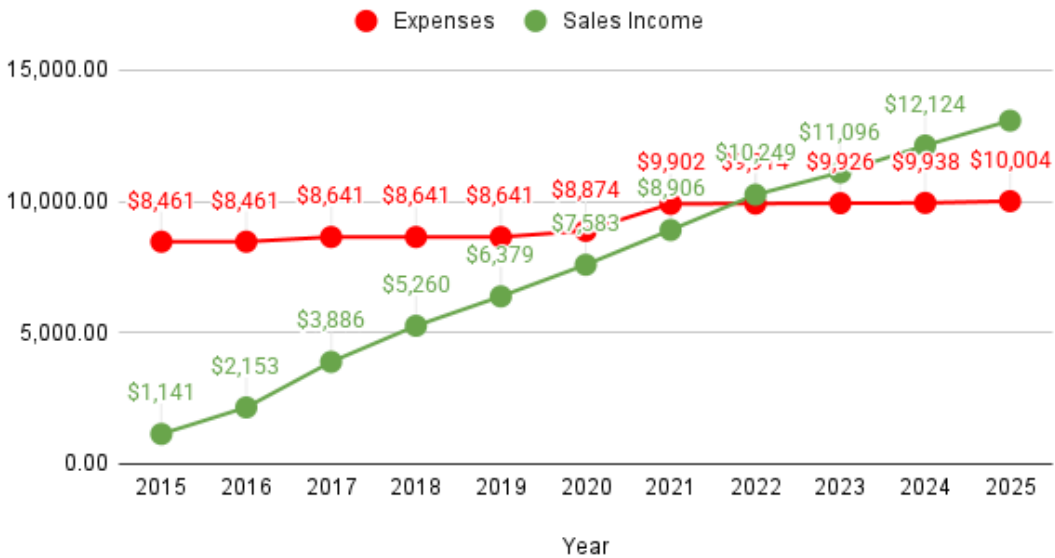
■ *Stories of Hope*

Stories of Hope



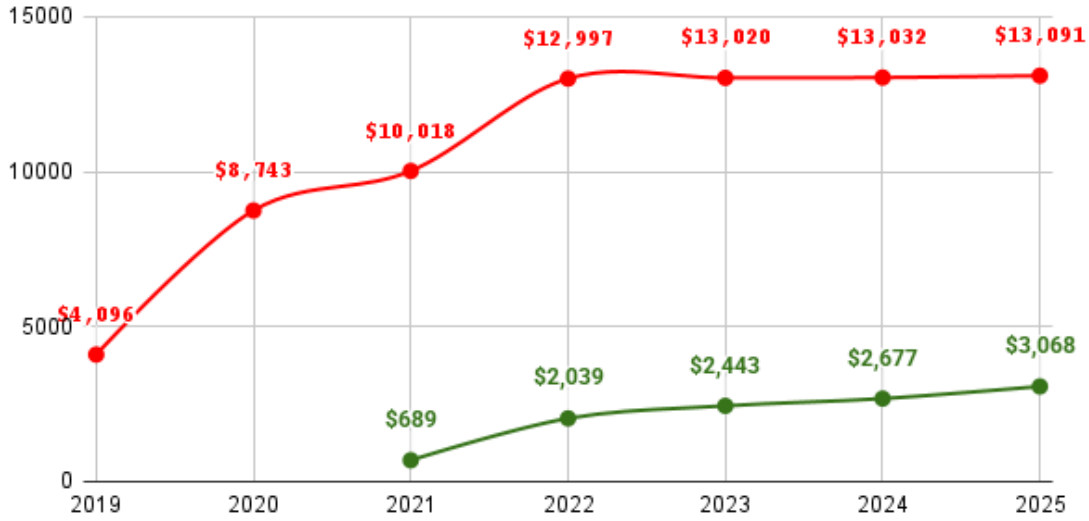
■ *Recipe for Recovery*

Recipe for Recovery



■ *Our Common Welfare*

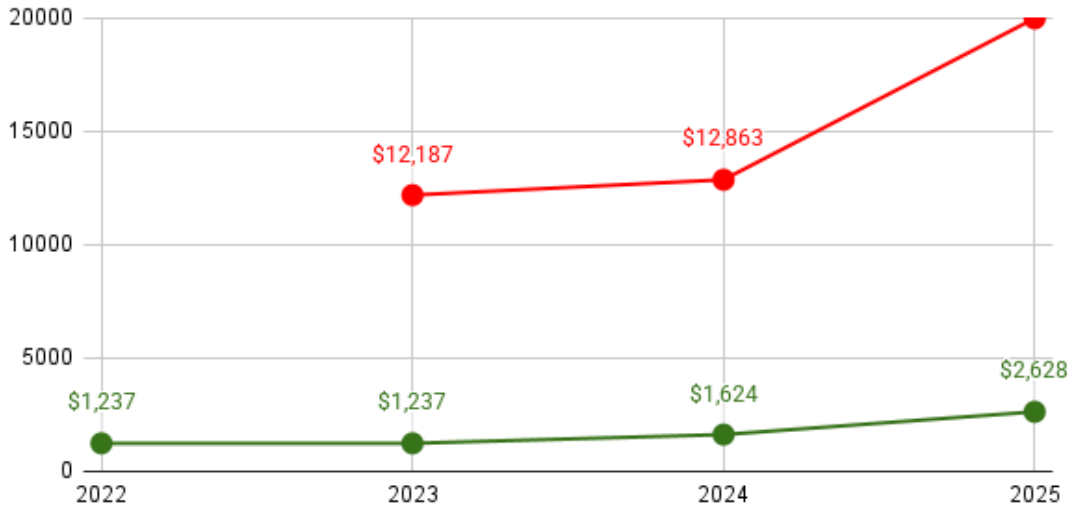
Our Common Welfare ● Expense ● Income



■ *Peace, Joy, and Comfort*

Peace Joy & Comfort

● Expense ● Income



4. Verbal Report

Hi, everyone. My name is Janet, and I am grateful to be serving in my fourth year as the CPA World Services Treasurer.

I truly appreciate the opportunity to use my background in service to support the fellowship, and I am grateful for the people I get to work alongside because none of us are able to do this alone. I especially want to thank our bookkeeper, Marn, with whom I work closely and truly value.

My original three-year term has ended, and I've agreed to continue serving until we're able to bring in an apprentice for this position and allow them time to feel comfortable stepping into the Treasurer role. If you or someone you know might be interested, please feel free to reach out to me—I'd be happy to share more details.

Annual Financial & Operational Summary

Over the past year, Chronic Pain Anonymous World Services (CPAWS) has continued to strengthen its financial structure and improve operational efficiency in support of the fellowship.

Financial Structure & Administration

- Organizational funds were successfully consolidated from two financial institutions into one, improving clarity, oversight, and financial management.
- All accounting-related platforms, vendors, and customers were updated to reflect our organizational name, Chronic Pain Anonymous World Services.
- As we have in the past, we monitor our expenses closely and look ahead and plan for expenses over and above general operating expenses.
- Financial oversight is complete for the fourth quarter of 2024 and the first three quarters of 2025.

Budgeting & Planning

- The General Service Virtual Office (GSVO) successfully implemented a new process for submitting 2026 budget information to the Finance Committee.
- To better reflect CPAWS's growth and evolving needs, the budget format was updated to improve transparency and understanding.

- The Service Board voted to increase our prudent reserve each year to reflect 50% of the prior year's expenses.

Stewardship & Cost Management

- The CPAWS Store inventory was relocated for the second time, resulting in an 80% reduction in relocation costs.
- Expense-to-sales charts were created for each CPAWS publication, providing clearer insight into costs and supporting informed decision-making.

Seventh Tradition & Contributions

- The "\$5 for 2025" Seventh Tradition campaign was implemented to encourage ongoing support. There were an average of 28 new automatic donations during 2025.
- Monthly thank-you emails to contributors were initiated to express appreciation and acknowledge continued generosity.

I will now show the graphs for 2025 finance graphs (above) and each of our published books.

There is a 2025 Statement of Activity by Class Report which breaks down all account activity by class (book) included at the end of this document.

Most importantly, again I want to thank each and every CPA member who contributes according to our Seventh Tradition. Because we are fully self-supporting and operating solely on member contributions, your generosity keeps CPA going and growing. I am grateful for the trust placed in me as the Treasurer and our Finance team and for the dedication of our members, delegates, Service Board, volunteers, and committees. Guided by our Traditions and Concepts, we remain focused on responsible stewardship and on supporting the fellowship now and into the future.

HISTORY & ARCHIVES

Submitted by: Greer T.

Service Body: Chronic Pain Anonymous World Services Service Board (CPASB)

Position: History & Archives

1. Accomplishments in Past Year

- Kept the CPA Complete History Document updated
- Provided monthly article for *Chronic Chronicle* with a bit of CPA history from that month in a past year
- Hosted a ChronCon panel of five meetings, talking about the changes their meetings have undergone during their tenure

2. Current Projects

- The position currently needs filling, and everything is currently on pause until a new person takes on the History and Archives board position.

3. Metrics

- 13 members requested and were given access to review the CPA Complete History document

4. Verbal Report

In the past year, History and Archives has recorded in the CPA Complete History Document the many changes and events that have taken place in CPA. A focus on expanding why changes took place was brought to document entries in order to provide a more informative document for generations moving forward. Many links to relative proposals were inserted for easy reference within the document.

History and Archives participated in ChronCon 2025 "How Creative Can We Be?" by hosting a panel session of five different meetings, highlighting each meeting's history. The session was titled "Evolution of a Meeting" and was met with good attendance, participation, and feedback. The recording is currently available on the CPA website at the bottom of the ChronCon page.

History and Archives also submitted a monthly article to the CPA newsletter, *Chronic*

Chronicle, in which an excerpt taken directly from the Complete History Document was highlighted and shared in order to familiarize and promote interest in our history amongst the fellowship. An invitation was extended to the fellowship that enabled members to request a copy of the Complete History Document to read through in full at their leisure. Questions, requests, and ideas were encouraged.

As a result, this document has been shared with 13 CPA members over the course of the year.

GAC AND CPASB Q&A

There were no questions posed to the representatives of the General Advisory Council or CPA Service Board who were present at the World Service Conference.

VOTING PROTOCOL AND PROCEDURES

What does quorum mean? Why are some people giving up their votes?

The CPA Service Handbook states in the description section of Concept Four that there is balance in that the Service Board of Trustees and service workers together make up no more than one-third of the voting at the WSC. For today's conference, CPASB members and service workers have volunteered to surrender their votes. This is so the fellowship has the majority voice during the conference.

In the past, we have had to calculate the number of service body delegates (Service Board Trustees, GAC Officers, and GSVO Staff) to make sure that no more than one third was present and voting.

In order to avoid this calculation, trusted servants relinquished their voting privileges before the conference. This means that quorum is met.

Substantial unanimity

Warranty Four states "that it reach all important decisions by discussion, vote, and whenever possible, substantial unanimity."

When possible, issues are discussed until there is certainty that all minority opinions have been heard and most people can support the decision. Usually a two-thirds acceptance means a motion passes, but how this ratio is calculated is decided at the WSC each year.

Substantial unanimity is the calculation of two-thirds of total members voting on any given item—not the total of registered delegates. Delegates may need to leave during the conference for self-care or other reasons. If you need to leave during voting, we ask that you turn on the “away” icon, which is in the reactions tab and looks like a coffee cup. We are guided to consider all viewpoints and strive for substantial unanimity. Differences can be discussed, and a solution can be found. We listen to others and have permission to disagree, and we abide by the group vote.

Substantial unanimity explained in a different way

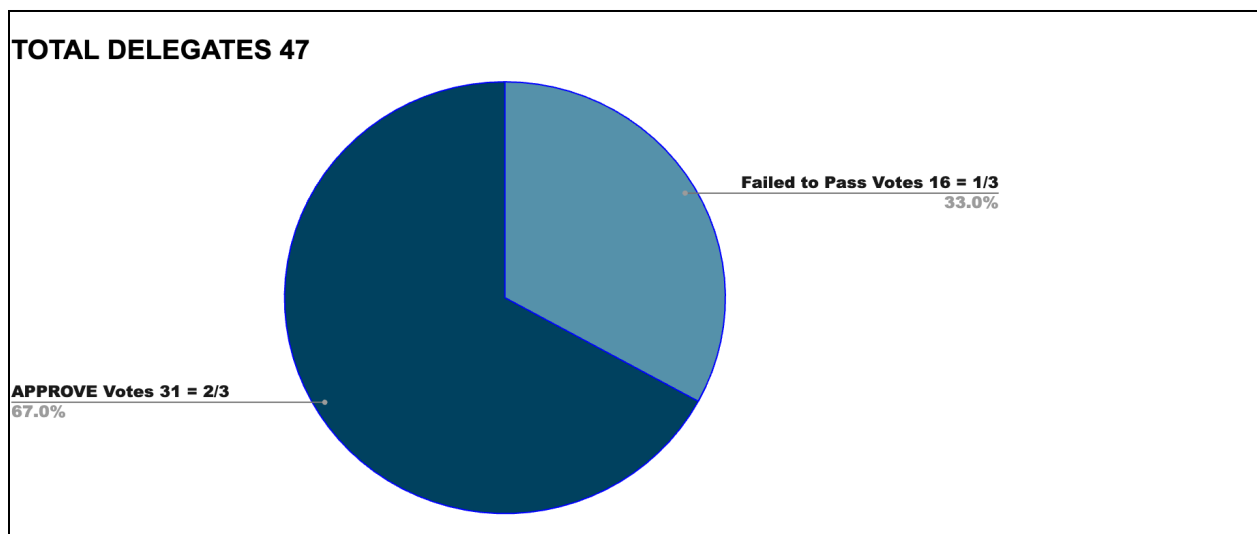
Substantial unanimity is when we have at least two thirds of the fellowship championing what we are voting on. CPA does not aim for just 51% as in the simple majority vote. We strive for greater backing from the fellowship.

Example: There are 47 Delegates (all voting participants).

Calculation: $.667 \times 47 \text{ Delegates} = 31.02$ (.01 to .49 rounds down and .50 to .99 rounds up)

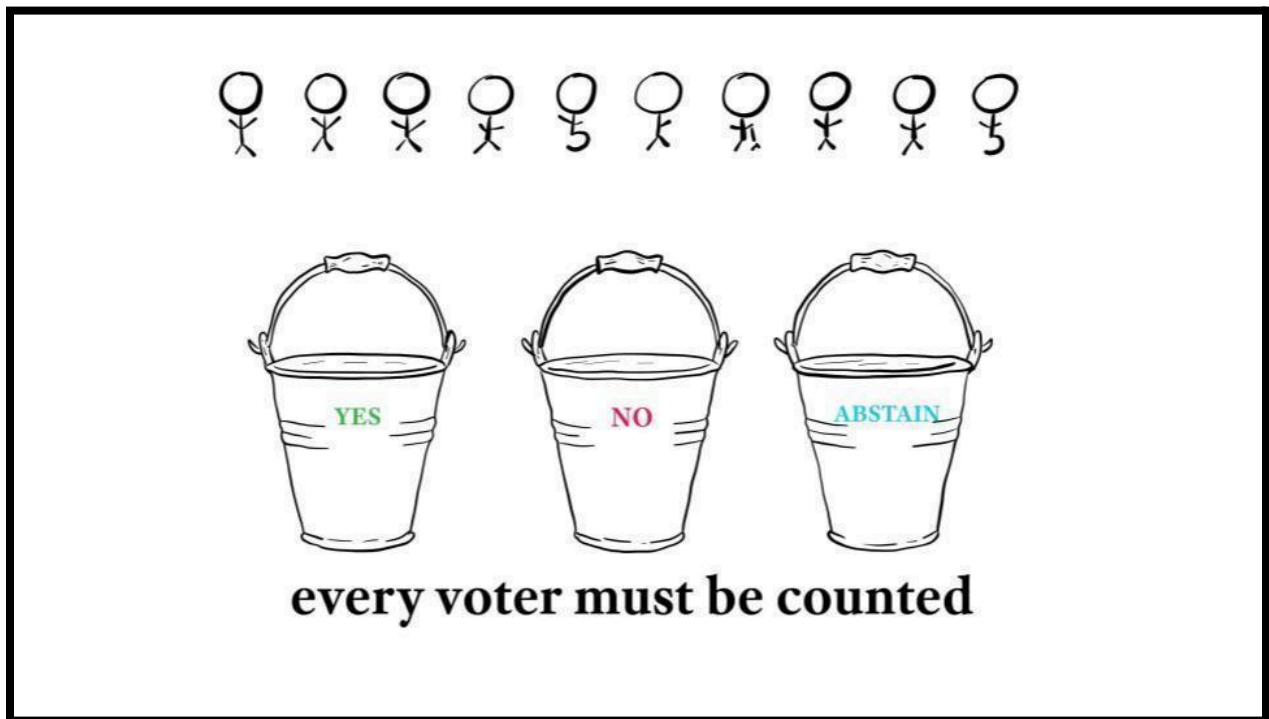
A passing vote is 31 persons in favor.

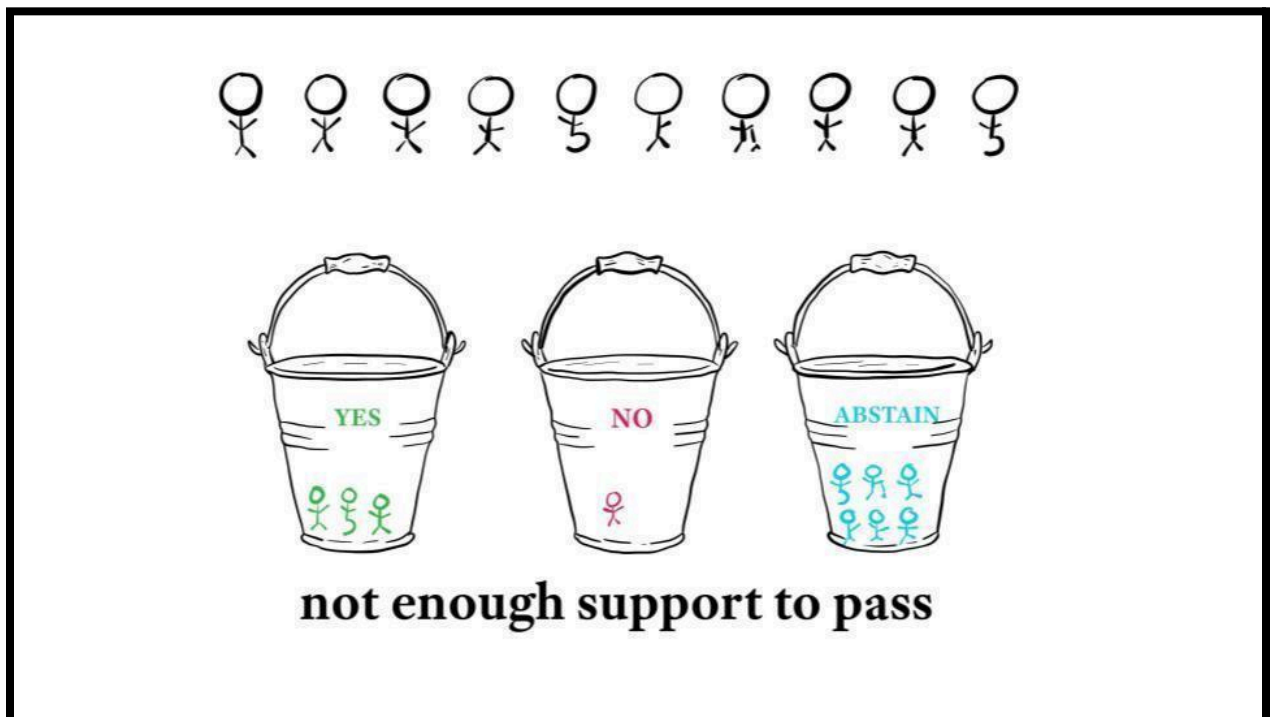
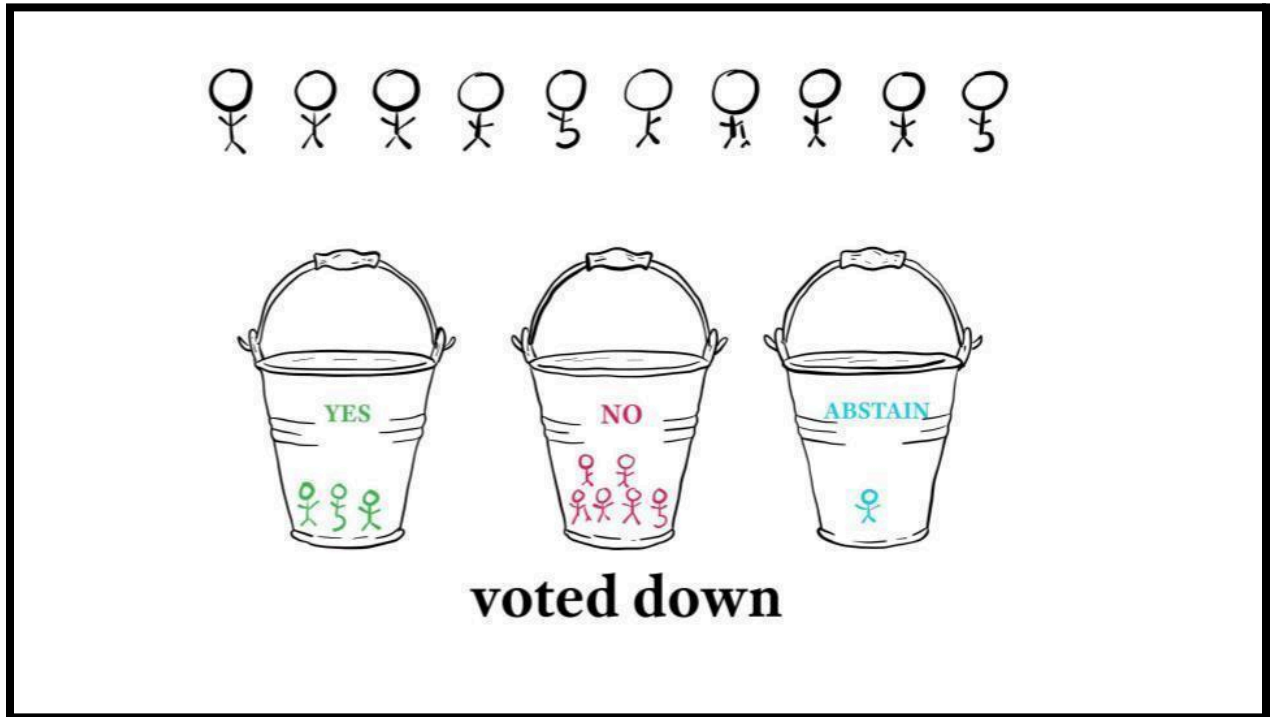
Calculations for $\frac{2}{3}$ substantial unanimity



Does an abstention count as a no vote?

It is important that every delegate present for a vote understands their responsibility to that vote. You are counted whether you vote yes, no, or abstain. Enough abstentions might keep something from passing, however; that means that the item up for vote didn't have enough delegates championing the cause. It wouldn't be an accurate representation of the fellowship's support of something if it passed with only three votes because everyone else abstained. Let me show you...





A diagram illustrating a voting process. At the top, there are ten stick figures. Below them are three buckets. The first bucket is labeled 'YES' in green and contains seven green stick figures. The second bucket is labeled 'NO' in red and contains two red stick figures. The third bucket is labeled 'ABSTAIN' in blue and contains one blue stick figure.

PASSES: substantial unanimity

A diagram illustrating a voting process. At the top, there are ten stick figures. Below them are three buckets. The first bucket is labeled 'YES' in green and contains seven green stick figures. The second bucket is labeled 'NO' in red and is empty. The third bucket is labeled 'ABSTAIN' in blue and is empty.

consensus or what we strive towards

What is the importance of the minority opinion?

Concept Five honors the Right of Appeal/minority opinion. Any delegate may state their minority opinion which ensures all views are honored and considered.

Once the minority opinion is shared, the chair asks if anyone who voted in accordance with the popular vote wishes to change their vote. If no one does, we move on with the agenda. If even just one person does wish to change their vote, the chair will ask for a motion and a second to retake the vote. (Reminder: Only second an item if you agree with it.) Keep in mind that if no one seconds the revote motion, the motion does not pass and we move on with the agenda. If there is a second to taking a revote, the voting process begins again by the chair calling for discussion time.

And please remember any member is welcome to request a moment of silence or the recitation of the Serenity Prayer before any vote, as we seek Higher Power's will for CPA, not our own.

2026 WSC SUBSTANTIAL UNANIMITY PROPOSAL

The WSC Planning Committee would like to propose that the calculator on the CPA website found here, [WSC Calculator](#), as used to calculate substantial unanimity for the 2025 WSC. This will ensure transparency and accuracy.

Motion: To use the calculator on the CPA website to calculate $\frac{2}{3}$ and $\frac{3}{4}$ for substantial unanimity at the 2026 WSC.

Motion: Laurelle M.

Seconded: Alisa E.

Discussion: None

Vote = For: 22 Against: 0 Abstain: 0 Percentage = 100%

Minority Opinion: No minority opinions expressed

Results: **PASSES**

PROPOSED LITERATURE

CPA Fourth Step Guide: An Emotional Inventory

Motion: To approve *CPA Fourth Step Guide: An Emotional Inventory* and make it CAL (Conference Approved Literature).

Motion: Dory J.

Seconded: Beth S.

Discussion:

For:

- Appreciation expressed for all those who worked on this document
- Members found it accessible, concise, and relatable
- Intended to just be another option for working Step Four, since *Recipe for Recovery* leaves it rather open

Against:

- Concerns about legality and plagiarism were expressed in regard to Martha Cleveland's *Chronic Illness and the Twelve Steps*, which were alleviated by the Publishing Manager and later the CPASB Chair

Vote = For: 17 Against: 1 Abstain: 4 Percentage = 77%

Minority Opinion: No minority opinions expressed

Results: **PASSES**

PROPOSALS

Update to Concept Four

This proposal requires $\frac{3}{4}$ of the votes to be in favor to pass.

Background: There is too much sway from trusted servants in the World Service Conference when $\frac{1}{3}$ of all votes come from three service bodies.

Current language: There is balance in that the Service Board of Trustees and service workers together make up no more than $\frac{1}{3}$ of the voting at the WSC, so they cannot dominate the decision process.

Proposal: We propose to change the delegate selection process for service bodies and description in Concept Four:

To support that the Service Board of Trustees and service workers cannot dominate the decision process, each service body, including the CPA Service Board (CPASB), General Advisory Council (GAC), and General Service Virtual Office (GSVO), will nominate one delegate to carry its vote forward to the WSC.

Motion: To approve the proposed changes to the description of Concept Four.

Motion: Dory J.

Seconded: Brett P.

Discussion: Appreciation was expressed for the work those in service have been doing to make sure the voice of the fellowship is heard and executed.

Vote = For: 22 Against: 0 Abstain: 0 Percentage = 100%

Minority Opinion: No minority opinions expressed

Results: **PASSES**

2027 WSC and Make-up Dates and Times

Proposal: The World Service Planning Committee proposes January 30 and January 31, 2027, beginning at 2:00 pm ET for the 2027 WSC, and if necessary February 27 and 28, 2027, beginning at 2:00 pm ET for the 2027 WSC make-up date.

Motion: To approve the proposed dates and times for the 2027 WSC.

Motion: Kimberly B.

Seconded: Debbie

Discussion: Appreciation for the later start time was expressed. February 27 is National Polar Bear Day.

Vote = For: 22 Against: 0 Abstain: 0 Percentage = 100%

Minority Opinion: No minority opinions expressed

Results: **PASSES**

NOMINATIONS FOR CPASB

The World Service Conference Charter states: “The Board elects its own successors with nominees approved by the WSC or a committee thereof.” In 2023, the WSC recommitted to following this structure. Bringing CPASB nominees for WSC approval safeguards the fellowship by keeping the CPA Service Board close to the groups and ensuring “that it never becomes the seat of perilous wealth or power” like said in Concept Twelve.

Each CPA group is equal and has the authority to nominate a qualified member of their choosing. This can be done either before or during the WSC. A group can submit their nomination before the WSC by asking the nominee to complete the CPASB application.

Sophia B.

Statement to the fellowship: I want to serve as a trustee on the CPA Service Board because service has been a vital part of my recovery and I want to help support the long-term stability of CPA. I’m especially drawn to learning-based service where I can observe, ask questions, and develop a clear understanding of how the fellowship’s finances and structures support our primary purpose. I value transparency, accountability, and collaboration. I see the apprentice treasurer role as an opportunity to grow responsibly while contributing to continuity and stewardship. My intention is to serve with humility, respect for the Traditions and Concepts, and a willingness to learn from those with experience.

Motion: To nominate Sophia B. to be a new CPASB Trustee.

Motion: Ross

Seconded: Rachel A.

Discussion:

For:

- Solid application with a good balance of experience and education to support the role of Treasurer
- Trustworthy individual
- Based on the application, she seems very interested and also capable.

Clarifications:

- Has a background in finance
- Meets the CPASB Trustee application requirements in regards to Step work
- First, one is nominated and then approved by the CPASB as a Trustee. Then they would take on a role on the CPASB, such as Apprentice Treasurer in this case.
- Eight trustee positions are available (six members, two nonmembers)

Vote = For: 18 Against: 0 Abstain: 2 Percentage = 90%

Minority Opinion: No minority opinions expressed

Results: **PASSES**

GENERAL SERVICE VIRTUAL OFFICE (GSVO) REPORTS

INQUIRY COORDINATOR

Submitted by: Jolie F.

Service Body: GSVO

Position: Inquiry Coordinator

1. Accomplishments in Past Year

- The Inquiry Team kept our existing five members (Beth S., Jolie F., Paula S., Tammi C., Terry M.) and added one new member, Majo
- Drafted a new Inquiry Team mission statement
- Revised and streamlined our Inquiry Team database
- Onboarded Stephanie P. in MA as our first Meeting Registrar
- The Public Information/Cooperation with Professionals Committee (PI/CPC) moved from the Service Board to the GSVO within the Inquiry office
- The Social Media team moved from the Technology Coordinator Office to the Inquiry Coordinator Office

2. Current Projects

- Reply to phone and website contact form inquiries
- Determine the most helpful and efficient times per year to meet
- Recruit more team members, in particular male team members to better serve inquiries
- Implement the Twelve Traditions in our work

3. Metrics

- Replied to 200 phone and website contact form inquiries
 - Down by 19% from last year's 249 inquiries
- Sent an average of 20 emails per month
 - Down by 31% from last year's average 29 emails per month
- The Inquiry Team met 6 times this year

4. Verbal Report

My name is Jolie, I live with chronic pain and illness, and I am grateful to have served as CPA's General Service Virtual Office Inquiry Coordinator since March 2024. Today you have heard a lot of acronyms, and if it is confusing for you, you are not alone! The General Service Virtual Office, also known as GSVO, is the business office for the Chronic Pain Anonymous World Services. The business office does not maintain a brick and mortar office, and our trusted servants work virtually from their homes. As Inquiry Coordinator, together with the Publishing Coordinator and the Technology Coordinator, we form the executive director office of GSVO.

Here is a summary of my 2025 report:

First, just what is an Inquiry Coordinator? As Inquiry Coordinator, I lead the Inquiry Team. I monitor and respond to the CPA voicemail, the "contact us" form on the CPA website, and the serviceoffice@chronicpainanonymous.org account. I supervise the Meeting Registrar and Social Media Team. I also currently chair the Public Information/Cooperation with Professionals Committee (PI/CPC).

You might be wondering what kinds of inquiries come in through the CPA voicemail, email, and website "contact us" form. We hear from potential new members—isolated, desperate, seeking help, and asking questions about CPA. We also hear from family members in need of support; professionals like social workers, therapists, and employee assistance programs; and current CPA members seeking assistance on how to navigate the website, set up automatic contributions, start a new meeting, etc.

I would like to thank the Inquiry Team members: Beth S., Jade, Paula S., Majo, Tammi C., and Terry M. for their passionate service. The Inquiry Team is often the first contact someone has with CPA. In 2025, this Inquiry Team collectively replied to 200 inquiries. The Inquiry Team met six times this year, drafted a new mission statement, and streamlined our inquiry database. We are dedicated to being the hand of CPA when anyone reaches out for help. We do this by the application of the Twelve Traditions and prioritizing a balance of self-care and recovery with service work.

After a one year search, this year we onboarded Stephanie P. in MA as our first Meeting Registrar. You will hear more directly from her. Stephanie P. and I meet monthly, and I would like to thank her for her initiative, collaborative spirit, dedication, and organizational skills she has brought to this new position.

In spring 2025, the Service Board of Trustees voted to move the Public Information/Cooperation with Professionals Committee (PI/CPC) to the Inquiry Coordinator Office. In June, I began chairing this committee, and we are working on exciting projects. I would like to thank Dr. Ron and Jes G. for their work previously chairing the committee. You will hear more about PI/CPC in my other report.

In an ongoing effort to restructure the GSVO for efficiency and sustainability, the Service Board of Trustees approved our proposal to move the Social Media team from the Technology Coordinator Office to the Inquiry Coordinator Office. The Social Media team aligns well with the work of Public Information. In the coming year, I look forward to a collaborative reboot of the Social Media team.

I would like to thank the fellowship for the opportunity to be of service as your GSVO Inquiry Coordinator. This service work I do comfortably from my bed is so important to my personal CPA recovery and brings meaning and purpose to my life.

MEETING REGISTRAR

Submitted by: Stephanie P.
Service Body: GSVO
Position: Meeting Registrar

1. Accomplishments in Past Year

- Became the first Meeting Registrar (MR) in GSVO restructuring on 2/6/2025 after a one-year opening
- Made over 60 meeting updates the first month
 - Coordinated with XPI to make sure meeting information was accurate for both sites
- Registered five new meetings: three video, one alternative, one phone
- Added new meeting classifications to the website
 - Open, Closed, Special Interest, Focused
- Made and added a new Google Form on the website for meeting registration
- Created a new "Registered Meeting Spreadsheet" that has more information and easier to navigate
- Contacted and confirmed all online and video meetings to get active meeting contacts
- Sent a proposal to the GAC to rename "online" meetings to "alternative" meetings
- Trained to make edits to the CPA website
- Closed eight face-to-face (F2F) meetings and two video meetings
 - Two F2F meetings became video meetings and now only meet online
- Brought and kept up to date the Virtual Meeting Brochure

2. Current Projects

- Develop a procedure document outlining how to register meetings of all types for institutional knowledge
- Monitor and respond to the meeting@chronicpainanonymous.org account
- Register new meetings, update changes to current meetings, and coordinate with the CPA web design team

- Reach out to all existing F2F meetings to confirm they are still happening
 - Update contact information and "Registered Meetings Spreadsheet"
- File documentation in the CPA workspace
 - Organize the MR inbox
 - Move all MR documents from the MR drive to the CPA file room
- Create email templates for the MR folder in the CPA file room
 - New meetings
 - Information about the WSC
 - Information about the GAC
 - Service body announcements

3. Metrics

- Average of 80-100 emails monthly
- Registered Meetings

2025 Registered Meetings = 61	2024 Registered Meetings = 62
Face to Face = 4	- 8
Video = 41	+ 5
Online/Alternative = 4	+1
Phone = 12	+1

4. Verbal Report

Hi, everyone! I am Stephanie from Massachusetts, and I am your GSVO Meeting Registrar. I took over the position in February of 2025 after a year of vacancy. The Meeting Registrar position is responsible for monitoring the meeting@chronicpainanonymous.org email account, supporting existing meetings, registering new meetings, and coordinating with the GAC, WSC, Web Design Team, and XPI.

I got right to work reaching out to every registered meeting contact and checking both the CPA site and the XPI site for discrepancies. I made over 60 meeting

updates between the two sites my first month! The virtual meeting brochure was also outdated, so I updated all meeting info and added meetings that were not on the document. I have continued to update the brochure regularly to keep it an accurate resource on the CPA website.

In the year of 2025, I registered four video meetings, one alternative meeting, and one phone meeting. Eight F2F meetings and two video meetings closed, but two of those F2F meetings became video meetings, bringing the CPA World Services meeting total to 62: four F2F Meetings, 46 video/online meetings, and 12 Phone meetings.

Working with the Web Design Team, we changed "online meetings" to "alternative meetings" to try and stop the confusion between video meetings and meetings on different online platforms. I also posted the meeting classifications on the CPA and XPI sites to help members understand the differences. I created a new "Start a New Meeting" form for ease of use for members, converted the old one to a Google Form, and learned how to update that web page myself.

I have created email templates, institutional knowledge documents for procedures and tasks related to the position, and organized the drive as well as the email inbox, averaging 80-100 emails a month.

At the end of 2025, CPA World Services went through a restructuring regarding how new meetings and meeting updates are being handled between the GSVO and XPI. Due to the changes, new institutional knowledge documents are in process but the website has been updated to reflect these changes.

I have enjoyed my first year and look forward to continuing to be a trusted servant to CPA World Services and at the meeting level.

PUBLIC INFORMATION/COOPERATION WITH PROFESSIONALS COMMITTEE (PI/CPC)

Submitted by: Jolie F.

Service Body: GSVO

Position: Inquiry Coordinator, Interim PI/CPC Chair

1. Accomplishments in Past Year

- The PI/CPC met six times in 2025.
- The Service Board voted to move the committee from under the SB to the Inquiry Coordinator Office.
- In June, Jolie F. the Inquiry Coordinator began chairing the committee.
- As a small committee, we are prioritizing our projects to keep the work sustainable for our trusted servants.
- A subcommittee was created and spearheaded by Miranda F. to draft a new CPA brochure for young people. Several brainstorming sessions open to the fellowship were held.
- The committee is working on a two-year project to create a new CPA public service announcement. We have submitted a budget to the SB.

2. Current Projects

- Young people's brochure subcommittee to become their own independent work team with the goal of being submitted to the 2027 WSC for conference approval.
- A new CPA public service announcement with the goal of being submitted to the 2027 WSC for conference approval
- Create new and interesting opportunities for the fellowship to be involved in these projects
- Write a current mission statement that represents the work of the committee that was formerly two separate committees
- Attract more members to the committee. When the committee is larger, we will seek a new chairperson and Jolie will step down from chairperson.
- Involve the Social Media and Youtube team in the PI/CPC committee as their work overlaps

3. Verbal Report

My name is Jolie, I live with chronic pain and illness, and I am grateful to have served as the interim chairperson of the Public Information/Cooperation with Professionals Committee, also known as the PI/CPC.

Here is a summary of my 2025 PI/CPC report:

Historically, there were two separate committees, Public Information and Cooperation with Professionals. In 2024, these committees were combined due to low participation. In early 2025, the Service Board of Trustees voted to move the PI/CPC committee out from the board and to the General Service Virtual Office in the Inquiry Coordinator Office. In June, I began chairing the PI/CPC committee.

As a joint committee doing the work of both public information and cooperation with professionals, we are small but we are mighty!

During the past year, our team members have generated so many excellent ideas. Because we are a small committee and want to be sustainable to avoid trusted servant burnout, we prioritized three projects.

First, we are working on writing a new mission statement for our committee that represents the work we do as a joint committee.

Second, we are developing a new CPA brochure for young people. This subcommittee led by Miranda F. held multiple brainstorming sessions for fellowship feedback and met monthly for brochure writing. If you are a CPA member under 50 years old, you have an opportunity to contribute your story. You will hear more about that during announcements. This subcommittee is now their own independent work team with the goal of submitting their proposal to the 2027 WSC for conference approval.

Third, we are developing a new CPA public service announcement. Our goal is to develop a current PSA that is more relevant to the diversity of our fellowship and to better reach more potential new members. We have submitted a budget to the Service Board, are working on an action plan, and have a fellowship feedback session scheduled for Friday, February 6 at 3:00 pm Eastern. Please join us for this

imagination collaboration event. Our hope is to complete the project for 2027 WSC approval.

Lastly, we are working on ways to attract more members to the committee so we can continue this important service work with a larger group. Please consider joining us. The committee meets on the second Tuesday at 4:30 pm Eastern.

I would like to thank everyone who has participated in the Public Information/Cooperation with Professionals Committee in 2025. I would especially like to thank Dr. Ron and Jes G. for chairing the committee before and to Miranda F. for spearheading the young people brochure subcommittee.

TECHNOLOGY COORDINATOR

Submitted by: Jes G.

Service Body: GSVO

Position: Interim Technology Coordinator

1. Accomplishments in Past Year

- Onboarded new committee chairs to their roles
 - Store Manager - Miranda F.
 - Web Design Team Chair - Nick C.
 - ChronCon Co-Chair - Paula S.
- Technology Department restructuring (see "Current Projects" for details)
 - Moving Social Media to Inquiry
 - Two new positions

2. Current Projects

- Working with Inquiry Coordinator to move Social Media and YouTube from the Technology Department to the Inquiry Department
 - We feel like this is a better fit for these positions since the Inquiry Department is also home to the Public Information/Cooperation with Professionals Committee for which Social Media is a tool.
- Developing three new service positions under the Technology Department
 - Virtual Meeting Administrator: This person will handle the scheduling of the World Services Zoom account, maintaining secure meetings as well as distributing the AI Summaries to the relevant trusted servants.
 - Virtual Events Technical Support: This person will be responsible for handling all Zoom Events related issues, including setting up the events and supporting members through the registration process.
 - Workspace Super Administrator: This person will be responsible for onboarding new trusted servants to Google Workspace as well as to their email accounts. They will also work with trusted servants, providing training, best practices, and support for

trusted servants in their use of the CPA file room and @chronicpainanonymous.org account.

3. Additional Information

- Open service positions in the Technology Department
 - Virtual Meeting Administrator
 - Plus Apprentice
 - Virtual Events Technical Support
 - Plus Apprentice/team members
 - Workspace Super Administrator
 - Plus Apprentice
 - Technology Coordinator
 - Plus Apprentice
 - ChronCon Committee Chair Apprentice
 - ChronCon Committee Secretary
 - Web Design Team Chair Apprentice
 - Store Apprentice

4. Verbal Report

This has been a year of change in the Technology Department of the General Service Virtual Office. I understand that it is hard to keep up with the moving around of positions and duties pertaining to each department and position. I hope that the fellowship understands that the point to all of this is to carry the message of recovery in CPA to those who need it. We can best do this by having a strong office with plenty of willing trusted servants that have clearly described duties and communicate distinctly with one another with compassion and understanding. I truly hope that the work we are doing and have done this year is laying the foundation for CPA's continued growth.

There are new positions being launched in the Technology Department this year. This will hopefully take some of the work load off the Technology Coordinator in order to make this position more accessible to members who are qualified. I look forward to finding and training the next Coordinator in the coming months as well as the new Virtual Meeting/Events Administrators and the new Workspace Super Administrator. I hope to train people for these new positions and then step down from the GSVO within the year. I feel grateful that I've been able to help out this year, but I also look forward to passing the torch to the next person.

I am really proud of the team that is being built in the Technology Department. Whenever we say we need support, people appear that want to help CPA grow by stepping up. Nick C. is doing a fabulous job with the Web Design Team, Miranda F. is bringing fresh ideas and energy to the store, and Paula S. has a beautiful willingness and enthusiasm for ChronCon. I truly believe that we will see a 2026 with more members finding CPA, and this behind-the-scenes team wants to help make these newcomers feel like they are finally home.

WEB DESIGN TEAM

Submitted by: Nick C.
Service Body: GSVO
Position: Web Design Team Chair

1. Accomplishments in Past Year

- Nick C. voted in as Web Design Team Chair late September 2025
- Drop-down "Directory" list added to "Contact Us" form (webmaster)
- Replaced all PDFs with versions designated as "Chronic Pain Anonymous World Services" documents (Halley D.)
- Resolved a Wordpress upload limit issue preventing uploads necessary for site edits (Jes G., Nick C., webmaster)
- Trained team members on basic Wordpress editing functions (Nick C.)
- Smaller changes
 - Cleaned up formatting on ChronCon page (Jes G.)
 - ChronCon 2025 videos uploaded to ChronCon page (Halley D., Nick C.)
 - New images and language in store clarifying difference between ePUB and PDF files (Miranda F.)
 - Color-coded box highlighting announcements for delegates added to the WSC page (Irene P.)

2. Current Projects

- Webmaster
 - Add search bar to website
 - Add Apple Pay and Google Pay buttons to "Contribute" page
- Get audiobook files added to the store for direct purchase from CPA (rather than going through other retailers)
- Prepare training on web accessibility standards
- Improve navigability of website for newcomers
- Convert book images on "Books" page to links to store listings
- Maintain accuracy of meetings calendar and meetings' static pages

3. Verbal Report

Hi, everyone. I'm Nick, the Web Design Team Chair and a grateful member from North Carolina.

In 2025, I was voted in as Web Design Team Chair in September. Around the same time, testing of the new dropdown directory list on the "Contact Us" form was completed. Members can now choose a contact from the directory, facilitating more efficient communication between members and trusted servants.

Other substantial Web Design Team projects included Halley D.'s work replacing all PDFs with versions that designated them as "Chronic Pain Anonymous World Services" documents; Nick C. training team members on basic Wordpress editing functions; and Jes G., Nick C., and the webmaster working together to resolve a WordPress upload limit preventing necessary site updates. Please check out the written report for a list of four additional smaller changes to the site.

In 2026, our top priorities are to have the webmaster add a search bar back to the site, get audiobook files uploaded to the store so members can purchase our audiobooks directly from CPA rather than third-party retailers, improve the navigability of the site for newcomers, and turn book cover images on the "Books" page into clickable links to their respective store listings.

We'd welcome involvement from more members as we look toward a more thorough review of the website for accuracy, accessibility, and navigability. You can find information about our meetings on the service meetings page or you can email me at webdesignteam@chronicpainanonymous.org.

CHRONCON

Submitted by: Paula S.
Service Body: GSV0

Position: ChronCon Planning Committee Chair

1. Accomplishments in Past Year

- ChronCon 2025 "How Creative Can We Be?"
- Zoom Events worked smoothly and took less time than in previous years.
- We sold more tickets than in previous years and additional donations matched the regular ticket prices (i.e. each produced about \$80).

2. Current projects

- We are preparing for ChronCon 2026.
- The theme this year is "Camp ChronCon."
- Will be accepting session applications until April 15, 2026
 - Application will be posted on the website found here: click on the "Member Resources" page and scroll to the bottom to the ChronCon page.
- We will again hold a memorial for the CPA members who have passed on since last year's ChronCon. Fill out this form to include a member in the memorial ceremony: <https://forms.gle/jXh7FEgKxnwe3wUf9>

3. Metrics

- Ticketing breakdown
 - 51: \$6 ticket + \$4 donation = \$10 (\$510)
 - 16: \$6 ticket + \$1 donation = \$7 (\$112)
 - 42: \$6 tickets (\$252)
 - 8: \$0 full scholarship/prize/winner tickets
 - 8: \$1 scholarship tickets (\$8)
 1. Financial Report from Treasurer
 - a. 119 @ \$6 = \$717
 - b. 8 @ \$1 = \$8.
 - c. Total \$722.00
 - d. Donations above ticket sales: \$858.00
 - e. Bookkeeper expense: \$260.10

- f. 1/2 Zoom Events: \$400.50
- g. Net financial success: \$919.40

- Attendees
 - 135 total attendees
 - 1. 100% participation over the full event
 - 113 attendees on Saturday
 - 112 attendees on Sunday

4. Verbal Report

Hello, WSC (World Service Conference). It is my pleasure to talk about this year's accomplishments for the ChronCon Planning Committee. The 2025 international event was a huge success. We could not have hoped for more positive results. The attendance was significantly higher than previous years as ticket sales were profoundly increased and donations were also. There were fewer technical issues, or they were resolved more efficiently.

Currently, we are planning and promoting ChronCon 2026, which is themed "Camp ChronCon." We will be accepting session applications through April 15, 2026. This information is found on our ChronCon page on the chronicpainanonymous.org website under the "Member Resources" tab. It's all the way at the bottom of the menu. There you will find both the session application form and the memorial submission form.

This memorial session is part of the final program of the event. It is very special to our fellowship and is concluded with a member countdown. This denotes how long members have been a member of CPA (Chronic Pain Anonymous). A prize is given to the newest members.

The general responsibilities of this committee include the following:

We gather members as a team while dividing and assigning individual duties, always supporting one another such as chair, co-chair, secretary, web design, finance, promoter, etc. We create a general timeline to guide our schedule over many months of planning, promoting, and executing.

We educate our fellowship about what ChronCon is and how folks can get more involved. We constantly announce and invite members to attend and help facilitate

things throughout the season. We create guiding documents, website forms, meeting calendars, and their direct links.

Also, we create advertising flyers, and this year we're organizing an open forum to brainstorm ideas with our members and to answer any questions that pop up. We monitor and track applications throughout the entire process of checking that certain criteria are met. And of course, we budget, tracking all the ticket sales, donations, and scholarships. All year we maintain an email address, answering all questions and concerns. Like other committees, we work and depend on each other to achieve our goals, creating an extremely fun and satisfying experience for most, if not all, who attend.

Overall, this event cultivates deeper relationships amongst our members whether newcomers or oldtimers. It is also an opportunity to utilize the feedback we get directly from our participants. We have listened and incorporated those requests again this year. We also train and organize supportive roles to help facilitate sessions throughout the weekend. Lastly, we maintain technical support at all times but especially during the event to achieve a smooth experience for all involved.

Finally, I'd like to mention that specific metrics are included in the report. These analytics will prove themselves valuable in the future. Without going into those details, I'm excited to report that 100% of ticket purchasers attended the conference this year.

To this end, It is an absolute honor to serve this fellowship as the ChronCon Planning Committee Co-Chair.

SOCIAL MEDIA

Submitted by: Barbara H.
Service Body: GSVO
Position: Social Media

1. Accomplishments in Past Year

- Laurelle M. finished her term as Social Media Chair
- Barbara H. was voted in to be Social Media Chair
- Social Media moves from the Technology to the Inquiry Department
- Posted memes with CPA literature and created new memes
- Posted announcements about CPA events
- No longer posting on X due to political climate

2. Current projects

- Posting more regularly
- Proposal to move social media from Technology to Inquiry Team
- Barbara will look for apprentice to join the team.

3. Metrics

- Facebook: no new followers, but staying steady at 5.2K
 - Some specific Facebook metrics according to page likes:
 - Top 3 cities: New York City, NY; San Juan, Puerto Rico; Phoenix, AZ
 - Countries: USA 73%, UK 11%, Canada 4%, Puerto Rico 3%, Mexico 2%, Australia 2%, Ireland 1%, Philippines 1%, India 1%, South Africa 1%
 - Age Range: 55-64 28.9%; 45-54 28.1%; 65+ 20.9%; Other 22.1%
 - Gender: Women 88%; Men 12%
- Instagram: Up from 1,226 to 1,318

4. Verbal Report

Hello, everyone. My name is Barbara H., and I live with chronic pain and illness in Illinois, and I am your Social Media Chair. This past year, Laurelle M passed the torch to me and resigned as Social Media Chair. I interviewed for the position and was voted in officially this year.

Throughout the year, I worked on posting more memes with CPA literature and created new memes to share. I worked on posting more frequently and tried to come up with a schedule. I also made sure to post information about CPA events on social media so that more people could learn about CPA. We made the decision at the end of 2024 to stop posting on X and now only post on Facebook and Instagram.

Currently, we are working on transitioning Social Media from the Technology to the Inquiry Department. That's why there has been a lack of posts recently. My goal for 2026 is to post more regularly and look for an apprentice to train.

Here are some interesting metrics from 2025: Our Instagram following went from 1,226 to 1,318, so we gained almost 100 new followers on that platform. How exciting! On Facebook there were no new followers, but we stayed steady at 5.2K followers. According to page likes, the top three cities that like our Facebook page are New York City, New York; San Juan, Puerto Rico; and Phoenix, Arizona. CPA is an international program and the top countries we have reached through social media are the USA, the UK, Canada, Puerto Rico, Mexico, Australia, Ireland, India, Philippines, and South África. What an amazing reach. Additionally, the majority of our followers on social media identify as women.

Thank you for letting me be your Social Media Chair, and I look forward to continuing in 2026 and seeing what new things we will accomplish this year.

CPA STORE

Submitted by: Miranda F.
Service Body: GSVO
Position: Store Manager

1. Accomplishments in Past Year

- Miranda F. was voted in as Store Manager in June.
- A fellowship-wide Store Brainstorming Session was held in August for the first time, and many creative ideas were shared by members.
- The Store, which had been closed to physical orders since March, reopened in September and communicated to the fellowship that a complimentary gift would be included with shipped physical orders, while supplies last.
- A store-wide inventory was conducted and all current On-Hand totals for our physical products were updated in WooCommerce.
- Clarifying language was added to the website to provide detailed descriptions of our PDF and ePUB file formats.
- Utilized built-in Packing Slip and Invoice tools for physical orders
- The CPA store has shipped out physical orders to members in the United States, Canada, and England!
- Digital orders were purchased from members living in the following countries: United States, Canada, England, Aruba, and New Zealand.

2. Current Projects

- The Store is currently accepting high-quality digital design submissions for possible future small, tangible objects. While no designs have been submitted yet, the fellowship has expressed interest in stickers or iron-on patches to be sold.
- The product descriptions will be updated to include additional information about each Conference Approved Literature (CAL) item.

3. Metrics

- The "It Is Okay" bookmark was the top-selling physical product sold for 2025.

- As of 12/12/2025, *Recipe for Recovery* (PDF Version) was the top-selling digital product sold for 2025.
- As of 12/12/2025, the Newcomer Packet was ranked as the third top product sold in 2025.
- As of 12/12/2025, there were a total of 159 orders placed in 2025; 46 orders contained physical items to be shipped to members.

4. Verbal Report

In April, Suzianna resigned from her position as GSVO Store Manager, and we thank her for her seven months of dedicated service. At that time, the CPA Store was only accepting digital orders that were available for download. The Store Manager is responsible for the filling and shipping of CPA literature orders, including bookmarks, brochures, and table tents. I would like to update you on some exciting accomplishments from the past year. Since I was voted in as Store Manager in June, there have been many changes to the store and we are now using Woocommerce to help manage the online ordering process, from checkout to fulfillment.

In August, a fellowship-wide brainstorming session was held for members to contribute ideas of what they'd like to be sold in the store. Great ideas came out of that session, such as possible stickers or iron-on patches. The Store is currently accepting high-quality digital design submissions for possible future small, tangible objects. If you have any ideas about the store or design submissions, please feel free to reach out to me at store@chronicpainanonymous.org.

Throughout my time as Store Manager during the past six months, I oversaw the systematic organization, storage, counting, and entry of all merchandise into the online database, ensuring an accurate on-hand inventory. I added detailed descriptions to our PDF and ePUB file formats. I am currently working on updating the other product descriptions as well.

I would like to take this moment to thank Janet C., Treasurer, for her patience, understanding, training, and collaboration with me as we continue to focus on the most cost-effective shipping and postage options. I would also like to thank Jes G., Interim Technology Coordinator, for her ongoing support, seamless onboarding and training practices, dedicated partnership, collaboration with others to answer questions that arise, creativity around adding personal touches to orders, and her

knowledge and application of the Traditions to best serve our fellowship and maintain sustainability and integrity while carrying the message. Lastly, I would like to thank XPI, the GSVO staff members and coordinators, and the CPA Service Board.

There are so many exciting things that are in the works, and I hope that members check out the CPA Store. I am grateful for the trust placed in me to serve as Store Manager. Again, please feel free to reach out to me at store@chronicpainanonymous.org if you have any ideas about how the store can be improved, possible products to sell in the future, or design submissions.

PUBLISHING COORDINATOR

Submitted by: Halley D.

Service Body: GSVO

Position: Publishing Coordinator

1. Accomplishments in Past Year

- Betsy F. from TN became Literature Committee Chair in August
- Planning Committee for the WSC was renamed and moved to the Publishing Department of the GSVO
- Published CPA's daily reader in multiple formats (March: print, PDF, EPUB, December: audio) and available through various distributors
- Provided multiple literature (print and electronic) scholarships to members and meetings in need
- Worked with the Technology Coordinator and Store Manager to have electronic versions of our books available for purchase in the CPA Store

2. Current Projects

- Audiobooks
 - Working with the Technology Coordinator and Store Manager to have our audiobooks available for purchase and download from the CPA Store
 - Researching audiobook distributors in order to have them more widely available
- Publishing *CPA Fourth Step Guide: An Emotional Inventory* in paperback, static and interactive PDF, and EPUB formats, which includes having the document professionally edited and designed with committee approval (provided WSC approval of text).
- CPA's next book: *Every Voice Matters: A CPA Service Manual*, first draft being developed at the Thursday Lit Drop-Ins
- 2027 WSC: The WSC Planning Committee needs a Secretary immediately. Planning for the 2027 WSC begins in February, and I will not be able to continue covering this role past that meeting. Details are on the "Service" page.

3. Metrics

Please see the Finance report for individual book sales/expenses and store sales income.

4. Verbal Report

Publishing in 2025... some of the accomplishments that we made this year include:

Betsy F. from Tennessee became the Literature Committee Chair in August, yay! The Planning Committee for the WSC changed their name and was moved to the Publishing Department. We published the new daily reader in multiple formats. You can get it in print from your local bookstore, you can get it online in a PDF from our store, and you also can get it in audio from audio retailers. So it's just everywhere.

We've also provided multiple literature scholarships to meetings and members in need. I also work very closely with our Technology Coordinator and Store Manager to make sure that all the versions of our literature are available. We are also working on getting audiobooks available through our store as well, so that will be really cool and more affordable than other retailers. And going into the future, we hope to find more distributors for our audiobooks so they can be more widely available and easier to access.

This year, we will be publishing the workbook, *CPA Fourth Step Guide: An Emotional Inventory*, since it was approved today. We'll be publishing that like we publish our other books, so it'll be in paperback and available through retailers. We'll also have an interactive PDF so you can do it online and EPUB formats for just reading. That'll include first having it professionally edited and designed, with the committee approval.

Also, we will be evaluating and working on our next project, *Every Voice Matters: A CPA Service Manual*. We'll be looking at that project and how we want to address it.

Lastly, the Planning Committee for the WSC needs a secretary, which I'll get more into later. The planning begins in February, and I will not be able to continue covering this role continuing past February. So if you are interested, make sure to listen.

Any metrics, really, you got from the finance report or store sales, like the income versus expenses charts. So there you have it.

LITERATURE COMMITTEE

Submitted by: Betsy F.
Service Body: GSVO
Position: Literature Committee Chair

1. Accomplishments in Past Year

- Developed an audiobook version of the daily reader, *Peace, Joy, and Comfort*
 - Used positive feedback on previous CPA literature narrator as a starting point in narrator search
 - Based on CPA feedback the committee screened multiple narrators to fit the desire for one female, one male, and one androgynous sounding narrator.
 - Recordings were made and members of the committee took turns listening to an assigned month(s) to identify any errors when compared to the published written version of PJC.
 - Committee member edits were given to narrators to fix, and the recordings are ready for distribution.
- *CPA Fourth Step Guide: An Emotional Inventory*: Edited and incorporated fellowship feedback, prepared for WSC 2026 presentation
 - A feedback form was widely distributed throughout CPA, and feedback submissions were included where appropriate.
 - The committee supports Publishing with graphic design decisions.

Current Projects

- *Every Voice Matters: A CPA Service Manual*
- Made edits to the CPA service manual at Literature Drop-ins January–June 2025, will continue in January 2026
- “CPA World Services Organizational Chart”
 - Redesigning the “Service Structure Flow Chart” to the “CPA World Services Organizational Chart” (name preferred by fellowship in 2025 poll)
 - Created several formats
 - Asked for feedback from CPA: [Service Structure Feedback Form](#)

- A majority consensus was not reached and several members expressed confusion and concern
- Tabled for restructuring, service body discussions, and until we achieve further clarity and consensus
- Young persons brochure/pamphlet: A committee of young persons is writing a piece specifically tailored young people dealing with chronic pain and chronic illness; hope to have ready for Literature Committee/fellowship review in mid-2026
- Step Four-Nine Chart from ChronCon 2026 Fourth Step session
- Update to the fourth CPA declaration

3. Other Information

- Anyone in the fellowship can anonymously present a document to the Literature Committee to be considered for CPA-wide use to Literature Chairperson
- Literature Meeting opportunities (all use the same following Zoom info)
 1. Literature Committee Meeting: 2nd Monday of the month, 2:30 pm ET
 2. Group-Edit Drop-ins, 2:30 pm ET
 3. See CPA's meeting calendar for more meeting info at chronicpainanonymous.org

4. Verbal Report

Hi. I'm Betsy, your Literature Committee Chair. During 2025, we have been editing and creating service oriented literature including the CPA service manual and updating the CPA "Service Structure Flow Chart." We helped in developing the audiobook version of our daily reader, *Peace, Joy, and Comfort*, that is now available on iTunes, Amazon, and Audible. We also edited and incorporated fellowship feedback into the Fourth Step emotional inventory workbook to present at the 2026 WSC for approval.

Service Manual and Service Structure Flow Chart

We made edits to the CPA service manual, *Every Voice Matters*, at Literature Drop-ins through June and will continue to work on this in 2026. We have created several different formats of the "Service Structure Flow Chart" and asked for feedback from CPA through the [Service Structure Feedback Form](#). A majority

consensus was not reached, and several members expressed confusion and concern. Additionally, structural changes were being made in CPA World Services, so we decided to table it until we can achieve further clarity and consensus from the fellowship.

Audiobook for Peace, Joy, and Comfort (PJC)

As we prepared the audiobook, we used positive feedback on the narrator of previous CPA literature as a starting point, but it was the desire of the fellowship to have multiple narrators for the daily reader. Based on this feedback, the committee screened many narrators in order to have a variety of voices. Once recorded, members of the committee took turns listening to an assigned month(s) to identify any errors when compared to the published print version.

Committee member edits were given to narrators to fix, and the recordings are ready for distribution. The audiobook is now available through audiobook retailers. It will be our goal in 2026 to discuss other ways to distribute the audiobook.

CPA Fourth Step Guide: An Emotional Inventory

A feedback form was widely distributed throughout CPA, and submissions were included where appropriate. We began group edits during Literature Drop-ins starting in June with a deadline to submit in time for approval at this year's WSC. This deadline was met successfully. The committee has decided to offer print copies with space included in the workbook for notes, as well as digital formats in both a digitally-editable PDF and EPUB (e-reader specific format). Committee members are continuing to review a few member-submissions for cover art.

Today's approval is for the text only, not formatting or design. This will happen within the Literature Committee. Join us to give your input.

Upcoming Plans for 2026

During ChronCon 2025, a session presented a way of doing Step work utilizing a particular worksheet designed by a member. The fellowship showed a strong interest in using this worksheet, and many requests to make it into a Conferenced

Approved Literature (CAL) document have been received, and it has been added to the plans for 2026. Also, a committee of younger members (50 and under) is creating a pamphlet specifically tailored to young people dealing with chronic pain and chronic illness, with the goal of having it ready for fellowship feedback and drop-in editing this summer and then to the 2027 WSC for approval.

Reminders

- Anyone in the fellowship can anonymously present a document to the Literature Committee to be considered for CPA-wide use to me, your Literature Chairperson at litchair@chronicpainanonymous.org.
- Literature Meeting opportunities (all use the same following Zoom info)
 1. Literature Committee Meeting: 2nd Monday of the month, 2:30 pm ET
 2. Group-Edit Drop-ins, 2:30 pm ET

GENERAL SERVICE VIRTUAL OFFICE (GSVO) QUESTION & ANSWER

1. What were the three things that the Secretary/Apprentice (Planning Committee for the WSC) needs to do? Set the agendas/minutes, send committee communications, and manage the WSCchair@chronicpainanonymous.org e-mail.
2. Is there a possibility of using some of the memes created by Social Media for store items? We can look into this further. Thanks for the suggestion.
3. Is the WSC Secretary position something we could pay a nonmember to do? No, that position really wouldn't be appropriate for a non-CPA member.
4. Gratitude was expressed for all who helped make the WSC happen and do service throughout the year in the GSVO.

Announcements

1. Please fill out the [WSC Feedback Form](#) before February 9. A link will be put in the chat, sent in an email later tonight, and posted on the WSC page.
2. Camp ChronCon is accepting session applications for this year! The link to submit your session by April 15 is on the ChronCon page and [here](#).
3. There are many open service positions in the GSVO. Descriptions and applications can be found on the [Service page](#). This includes three new positions in the Technology Department to help manage the backend of the platforms and programs CPA World Services uses. Additionally, the Planning Committee for the WSC needs a Secretary for the coming year.
4. Literature Committee meetings are on the 2nd Monday of the month at 2:30 pm ET if you'd like to join in the exciting new literature projects. Or email litchair@chronicpainanonymous.org with your interests if that time doesn't work for you. There's a lot that can be done independently.
5. Chronic Pain Anonymous is creating a brochure for young people with chronic pain and chronic illness. We are currently seeking individual shares/stories from our young members (ages 50 and under) and would love for you to be represented, especially young men and our nonbinary friends! Please write a submission that is 300-500 words in length. Please share your experience, strength, and hope about being a young person with chronic pain and chronic illness. If you are interested, please submit the form below on or before March 1st!

The link to submit is here:

https://docs.google.com/forms/d/e/1FAIpQLSdls2juSo3mqqm-btXIGt5fBkn0h-cs78iYsIoiTjaKce_CWA/viewform

6. Did you know that CPA is creating a brand new public service announcement video? Do you want to get in on this action? Your voice is important, and everyone is welcome to contribute! Participating is a simple way to be of service and make a lasting legacy to CPA. Hosted by the PI/CPC. Please fill out this survey to share your ideas! <https://forms.gle/BLfyc93bqum6vbm8>.

For more information please contact Jolie at inquiry@chronicpainanonymous.org.

7. The Service Board is accepting applications for members. There are eight open positions—six for CPA members and two for nonmembers. I welcome anyone interested in learning more about this service, to get in touch with me by emailing chair@chronicpainanonymous.org. Also check out the [Service page](#) for more information.
8. CPA members can attend a board meeting for observation! Please visit the link on the service page: [Request to attend Chronic Pain Anonymous Service Board \(CPASB\) monthly meeting](#).

APPENDIX I: AGENDA



"... a fellowship for those with chronic pain and chronic illness."

Chronic Pain Anonymous World Service Conference
Saturday, January 24th, 2026

A 1 Day, 3.5-hour video recorded* conference held on Zoom starting at 10:00am PT/11:00am MT/12:00pm CT/1:00pm ET.

1. 1:00 Welcome & Review of Agenda 4 (minutes budgeted)
2. 1:04 Open with Serenity Prayer 1
3. 1:05 GAC Report 5
4. 1:10 CPASB Reports (13)
 - a. 1:25 Chair 5
 - b. 1:30 Finance 5
 - c. 1:33 History & Archives 3
5. 1:23 GAC/CPASB Q&A 10

1:33-1:45 [45min] Restorative Break 12

Please note, there will be no attendance changes to Delegate/Alt until after voting is complete. Please make any delegate changes during the 1:33-1:45pm break and plan to stay until voting has ended. If absolutely necessary, a delegate swap can be made during the break at 2:40-2:50pmET. We ask that only swaps, i.e. 1-for-1 switches, be made to avoid recalculating and approving Substantial Unanimity and keep us on time.

** Approximate time for voting is 1:45pm ET to 3:35 pm ET**

6. 1:45 Roll Call 15
7. 2:00 Review of Voting Protocol, Substantial Unanimity, Quorum, Practice Vote 15
8. 2:15 Substantial Unanimity (vote) 5
 - a. vote for $\frac{2}{3}$ and $\frac{3}{4}$
9. 2:20 Pending Proposals-
 - a. 2:20 Fourth Step Emotional Inventory 20

2:40-2:50 [120] Restorative Break (10 mins)

10TH ANNUAL 2026 WORLD SERVICE CONFERENCE SUMMARY REPORT

- b. 2:50 Warranty 4 (¾) 20
- c. 3:10 Next Year 10
- 10. 3:20 CPASB Nominees 15

3:35-3:45 [165 min] Restorative Break (10 mins)

- 11. 3:45 GSVO Reports (30min=3/)
 - a. Inquiry
 - b. Meeting Registrar
 - c. Pi/cpc
 - d. Technology
 - e. Web Design
 - f. ChronCon Chair
 - g. Social Media
 - h. Store
 - i. Publishing
 - j. Literature
 - k. Planning for the WSC
- 12. 4:10 GSVO Q&A 10
- 13. 4:20 Announcements and Closing 5

4:30 210 min END

*The recordings of the 2026 WSC are purely used for record keeping and producing the 2026 WSC Summary Report. Afterwards they are deleted from our systems.

APPENDIX II: LIST OF DELEGATES

Group/Meeting Delegate

Representing at WSC

(alphabetical by meeting)

Tom N. C.	Attitude of Gratitude
RJ S.	Chronically Creative
Mercedes W.	Come As You Are
Tammi C.	Experience Strength & Hope
Laurelle M.	Faith and Footwork
Elsa E.	Free to Be Me
Jennifer W.	Gratitude Happy Hour
Rachel A.	Gratitude Happy Hour
Debi D.	Houston Monday Night Group
Brett P.	Mens Step Study Discussion
Gail N.	Neuro-Atypical Meeting
Ross	Next Generation
Gale T.	Path to Acceptance
Beth S.	Procrastination & Paperwork
Dory J.	Saturday Phone Mtg
Janice F. L.	Saturday Phone Mtg
Jeff M.	Step 1-2-3
Alisa E.	Tuesday North Atlanta
Nancy A.	Tuesday Traditions
Kimberly B.	12 & 12 to Serenity
Shari R.	Voices in the Stillness
Elle L.	Voices in the Stillness
Beth V.	Weekend Beginners
Cat Q.	XPI Monthly Speaker Meeting
Jennifer K.	Young Warriors

Service Delegates

(alphabetical by first name)

BB B.

Betsy F.

Betsy H.

Chris G.

Halley D.

Irene P.

Janet C.

Jay S.

Jes G.

Jolie F.

Keith B.

Melissa W.

Miranda F.

Nick C.

Paula S.

Ron W.

Stephanie P.

Terry M.

Representing at WSC

WSC Delegate Registrar

GSVO Literature Committee Chair

CPASB

CPASB

GSVO Publishing Coordinator

CPASB Chair

CPASB Treasurer

CPASB

GSVO Technology Coordinator

GSVO Inquiry Coordinator

GAC Chair

CPASB Secretary

GSVO Store Manager

GSVO Web Design Team

GSVO ChronCon Planning
Committee

CPASB

GSVO Meeting Registrar

CPASB

APPENDIX III: STATEMENT OF ACTIVITY BY CLASS

Chronic Pain Anonymous World Services

Statement of Activity
January - December 2025

	GENERAL	OUR COMMON WELFARE	PEACE JOY & COMFORT	RECIPE FOR RECOVERY	STORIES OF HOPE	TOTAL
Revenue						
40000 Product Sales Income						\$0.00
40020 S of Hope eBook Sales					165.01	\$165.01
40021 Stories of Hope - PDF					105.00	\$105.00
40022 Stories of Hope - ePUB					80.00	\$80.00
40025 S of Hope Distributor Sales					178.56	\$178.56
40035 R for Recovery eBook Sales				226.30		\$226.30
40036 R for Recovery - PDF				245.00		\$245.00
40037 R for Recovery - ePUB				130.00		\$130.00
40040 R for Recovery Distributor Sale				345.13		\$345.13
40050 Our Common Welfare eBook Sales		78.90				\$78.90
40051 Our Common Welfare - PDF		108.00				\$108.00
40052 Our Common Welfare - ePUB		60.00				\$60.00
40055 Our Common Welfare Distributor		130.12				\$130.12
40060 Peace J & C eBook Sales			131.63			\$131.63
40061 Peace J&C Distributor Sales			530.06			\$530.06
40062 Peace Joy & Comfort - PDF			180.00			\$180.00
40063 Peace Joy & Comfort - ePUB			162.00			\$162.00
40065 Audible Book Sales		14.62		185.00	110.08	\$309.70
40067 Miscellaneous Literature	210.60					\$210.60
Total 40000 Product Sales Income	210.60	391.64	1,003.69	1,131.43	638.65	\$3,376.01
43400 Direct Public Support						
43400 Direct Public Support						\$0.00
43450 Donations from Individuals	12,777.04					\$12,777.04
43455 Donations from Groups	1,000.00					\$1,000.00
43460 Legacies and Bequests	3,100.00					\$3,100.00
Total 43400 Direct Public Support	16,877.04					\$16,877.04
46400 Other Types of Income						
46400 Other Types of Income						\$0.00
46410 Interest Income	0.35					\$0.35
Total 46400 Other Types of Income	0.35					\$0.35
Total Revenue	\$17,087.99	\$391.64	\$1,003.69	\$1,131.43	\$638.65	\$20,253.40
GROSS PROFIT	\$17,087.99	\$391.64	\$1,003.69	\$1,131.43	\$638.65	\$20,253.40
Expenditures						
60900 Bookkeeping/Accounting/Legal						
60900 Bookkeeping/Accounting/Legal						\$0.00
60901 Bookkeeping Services	5,367.63					\$5,367.63
60902 Accounting	80.00					\$80.00
60903 Legal						\$0.00
60903.5 Trademark	1,215.00					\$1,215.00
Total 60903 Legal	1,215.00					\$1,215.00
60904 1099-NEC Expense	1.50					\$1.50
60920 AZ Corporation Fees	10.00					\$10.00
60925 Bank Charges	14.50					\$14.50
Total 60900 Bookkeeping/Accounting/Legal	6,688.63					\$6,688.63
63000 Website						
63000 Website						\$0.00
63005 Webmaster	1,800.00					\$1,800.00
63015 Website Maintenance	29.00					\$29.00
63020 Domain Name	79.55					\$79.55
Total 63000 Website	1,908.55					\$1,908.55
65000 Operations / Business Expenses						
65000 Operations / Business Expenses						\$0.00
65005 Mailbox - iPostal1	198.87					\$198.87
65020 Postage, Mailing Service	6.15					\$6.15
65040 Supplies	16.47					\$16.47
65047 Telephone	287.64					\$287.64
Total 65000 Operations / Business Expenses	509.13					\$509.13

10TH ANNUAL 2026 WORLD SERVICE CONFERENCE SUMMARY REPORT

Chronic Pain Anonymous World Services

Statement of Activity
January - December 2025

	GENERAL	OUR COMMON WELFARE	PEACE JOY & COMFORT	RECIPE FOR RECOVERY	STORIES OF HOPE	TOTAL
65035 Stipend / GSVO Contractors						\$0.00
65035.1 Technology Coordinator Stipend	1,350.00					\$1,350.00
65035.2 Publishing Coordinator Stipend	1,650.00					\$1,650.00
65035.3 Store Manager Stipend	200.00					\$200.00
65037 Webmaster Stipend	300.00					\$300.00
65038 Inquiry Coordinator Stipend	600.00					\$600.00
Total 65035 Stipend / GSVO Contractors	4,100.00					\$4,100.00
65100 Book and Literature Expenses	429.20		10.52			\$439.72
65102 Graphic Design / Editing /Brochures / Bookmarks	243.94		1,999.01			\$2,242.95
65116 Service Book Gifts			135.74			\$135.74
65125 Audiobook Costs			4,872.27			\$4,872.27
65200 Ongoing Book Expenses		57.00	92.00	12.00	12.00	\$173.00
Total 65100 Book and Literature Expenses	673.14	57.00	7,109.54	12.00	12.00	\$7,863.68
67000 CPASB / Committees Expense	29.98					\$29.98
67003 Finance Committee	29.98					\$29.98
Total 67000 CPASB / Committees Expense	59.96					\$59.96
68000 GAC Expenses						\$0.00
68002 GAC	29.98					\$29.98
Total 68000 GAC Expenses	29.98					\$29.98
69000 GSVO Expenses	29.98					\$29.98
69002 Publishing Manager			10.74			\$10.74
69002.1 Scholarship Literature	44.51			7.51		\$52.02
69002.2 WSC Expenses	470.53					\$470.53
Total 69002 Publishing Manager	515.04		10.74	7.51		\$533.29
69003 CPA Store	77.00					\$77.00
69003.2 Store Postage	3.58					\$3.58
69003.4 Store Supplies	263.70					\$263.70
69003.5 Store Printing	134.82					\$134.82
Total 69003 CPA Store	479.10					\$479.10
69007 Inquiry Coordinator						\$0.00
69007.1 Public Information/ Cooperation with Professionals	16.65					\$16.65
Total 69007 Inquiry Coordinator	16.65					\$16.65
Total 69000 GSVO Expenses	1,040.77		10.74	7.51		\$1,059.02
Exchange Rate Gain/Loss	43.58	1.94	-1.86	46.63	-2.23	\$88.06
Miscellaneous Expense	60.00					\$60.00
PayPal Fees	1.36					\$1.36
Total Expenditures	\$15,115.10	\$58.94	\$7,118.42	\$66.14	\$9.77	\$22,368.37
NET OPERATING REVENUE	\$1,972.89	\$332.70	\$ -6,114.73	\$1,065.29	\$628.88	\$ -
NET REVENUE	\$1,972.89	\$332.70	\$ -6,114.73	\$1,065.29	\$628.88	\$ -
						2,114.97